

Notice of Product Discontinuation

From: Lawrence Li - Senior Product Manager, Cameras

Effective: Jan. 29 2019

Re: Product End of Life (EOL) - Avigilon H3 Multisensor cameras

This notice outlines Avigilon products that have been discontinued and the recommended replacement products.

Discontinued Product	Description	Replacement Product	Description
9W-H3-3MH-DP1-B	3 x 3 MP, pendant Multisensor camera, 2.8-8mm f/1.3	9C-H4A-3MH-270 + H4AMH-DO-COVR1 + H4AMH-AD-PEND1 + IRPTZ-MNT-NPTA1	3 x 3 MP Multisensor camera module with dome cover, pendant mount housing, and NPT adaptor
9W-H3-3MH-DC1	3 x 3 MP, in-ceiling Multisensor camera, 2.8-8mm f/1.3	9C-H4A-3MH-270 + H4AMH-DC-COVR1 + H4AMH-AD-CEIL1	3 x 3 MP Multisensor camera module with dome cover and in-ceiling housing
9W-H3-3MH-DO1-B	3 x 3 MP, outdoor Multisensor camera, 2.8-8mm f/1.3	9C-H4A-3MH-270 + H4AMH-DO-COVR1 + H4AMH-AD-DOME1	3 x 3 MP Multisensor camera module with dome cover and surface mount housing
12W-H3-4MH-DP1-B	4 x 3 MP, pendant Multisensor camera, 2.8-8mm f/1.3	12C-H4A-4MH-360 + H4AMH-DO-COVR1 + H4AMH-AD-PEND1 + IRPTZ-MNT-NPTA1	4 x 3 MP Multisensor camera module with dome cover, pendant mount housing, and NPT adaptor
12W-H3-4MH-DC1	4 x 3 MP, in-ceiling Multisensor camera, 2.8-8mm f/1.3	12C-H4A-4MH-360 + H4AMH-DC-COVR1 + H4AMH-AD-CEIL1	4 x 3 MP Multisensor camera module with dome cover and in-ceiling housing
12W-H3-4MH-DO1-B	4 x 3 MP, outdoor Multisensor camera, 2.8-8mm f/1.3	12C-H4A-4MH-360 + H4AMH-DO-COVR1 + H4AMH-AD-DOME1	4 x 3 MP Multisensor camera module with dome cover and surface mount housing

Notes:

The replacement products suggested are intended to act as the most comparable product to the previous generation as features and appearance may vary. New products may use different mounting accessories so it is recommended that you contact your Avigilon sales engineer for any further clarification required.

Reason for End of Life

The existing products have been replaced by the H4 Multisensor camera line. The H4 Multisensor camera includes 3 to 4 individually configurable camera sensors, with resolutions in 3 MP (as noted above) as well as 5 MP and 8 MP, for up to 32 MP of total resolution. New products may use different mounting accessories so it is recommended that you contact your Avigilon Sales Engineer for any further clarification required. To learn more about Avigilon H4 Multisensor cameras, visit <http://avigilon.com/h4-multisensor>.

Last Order Date

Discontinued products are available for purchase while supplies last, which is expected to be until Mar. 31 2019.

Last Ship Date

Discontinued products are available for purchase while supplies last.

RMA and Warranty Policy on Discontinued Products

If a failure of an above listed discontinued product occurs while the product is under warranty and such failure is covered by the warranty, Avigilon will replace the failed unit with the discontinued products or the listed replacement product as an alternative. Please refer to the Avigilon Warranty and Product Policies for more details: avigilon.com/warranty.

Support Policy

Avigilon will continue to support the above listed discontinued products for up to 5 years after the date of shipment.