

Notice of Product Discontinuation

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Effective: October 15, 2019

Re: Product End of Life (EOL) - Access Control Manager (ACM) 5 Licenses

This notice outlines Avigilon products that have been discontinued and the recommended replacement products. Recommended replacement products may have different specifications and system requirements than the discontinued products. For more information on recommended replacements, please review the Avigilon Access Control Manager product documentation.

Discontinued Product	Description	Replacement Product	Description
AC-SW-MER-RDR	ACM Per Reader License for Mercury Hardware	No longer required	No longer required
AC-SW-HID-RDR	ACM Per Reader License for HID Hardware	No longer required	No longer required
AC-SW-16RCU	ACM 16 Reader Count Software License V5	AC-SW-LIC-16RCU-6-P	ACM 16 Reader Count Software License V6
AC-SW-BDGE	ACM Badging Application Software License V5	AC-SW-LIC-BDGE-6-P	ACM Badging Application Software License V6
AC-SW-LIC-AVIGILON	ACM Avigilon Video Integration License V5	No longer required	No longer required
AC-SW-LIC-EXACQ	ACM Exacq Video Integration License V5	AC-SW-LIC-EXACQ-6-P	ACM Exacq Video Integration License V6
AC-SW-LIC-MILEST	ACM Milestone Video Integration License V5	AC-SW-LIC-MILEST-6-P	ACM Milestone Video Integration License V6
AC-SW-HID-VERTEX-ASM	ACM NON OEM VertX Assimilation License V5	AC-SW-LIC-HID-VERTEX-ASM-6-P	ACM NON OEM VertX Assimilation License V6
AC-SW-LIC-ACMEC-MIG	ACM Embedded Controller Migration License V5	AC-SW-LIC-ACMEC-MIG-6-P	ACM Embedded Controller Migration License V6
AC-SW-LIC-BOSCHINTR-1PANEL	ACM Per Panel Bosch Intrusion Integration License V5	AC-SW-LIC-BOSCHINTR-1PANEL-6-P	ACM Per Panel Bosch Intrusion Integration License V6

Discontinued Product	Description	Replacement Product	Description
AC-SW-LIC-BOSCHINTR-10PANEL	ACM Per 10 Panel Bosch Intrusion Integration License V5	AC-SW-LIC-BOSCHINTR-10 PANEL-6-P	ACM Per 10 Panel Bosch Intrusion Integration License V6
AC-SW-AVO-VER-5VS	ACM Verify License for 5 Virtual Stations V5	AC-SW-LIC-AVO-VER-5VS-6-P	ACM Verify License for 5 Virtual Stations V6
AC-SW-AVO-VER-16VS	ACM Verify License for 16 Virtual Stations V5	AC-SW-LIC-AVO-VER-16VS-6-P	ACM Verify License for 16 Virtual Stations V6
AC-SW-LIC-VIRDI-BIO	ACM Integration to ViRDI Biometric Enrollment Manager V5	AC-SW-LIC-VIRDI-BIO-6-P	ACM Integration to ViRDI Biometric Enrollment Manager V6
AC-SW-LIC-REP	ACM Multi Appliance Replication License V5	AC-SW-LIC-REP-6-P	ACM Multi Appliance Replication License V6
AC-SW-LIC-AF	ACM Hot Standby Auto Failover License V5	AC-SW-LIC-AF-6-P	ACM Hot Standby Auto Failover License V6
AC-SW-LIC-PART	ACM Partition License for More Than 5 V5	AC-SW-LIC-PART-6-P	ACM Partition License for More Than 5 V6
AC-SW-LIC-SQL	ACM Collaboration License for Microsoft SQL V5	AC-SW-LIC-SQL-6-P	ACM Collaboration License for Microsoft SQL V6
AC-SW-LIC-ORCL	ACM Collaboration License for ORACLE V5	AC-SW-LIC-ORCL-6-P	ACM Collaboration License for ORACLE V6
AC-SW-LIC-LDAP	ACM Collaboration License for LDAP V5	AC-SW-LIC-LDAP-6-P	ACM Collaboration License for LDAP V6
AC-SW-LIC-XML	ACM Collaboration License for XML V5	AC-SW-LIC-XML-6-P	ACM Collaboration License for XML V6
AC-SW-LIC-REST	ACM Collaboration License for REST V5	AC-SW-LIC-REST-6-P	ACM Collaboration License for REST V6

Reason for End of Life

Avigilon Access Control Manager version 5 was first released in February 2014 and has been receiving regular updates since. ACM version 6 includes new licensing tools and distribution, greatly simplifying the processes of licensing, distribution and management. The time has come for Avigilon to focus development and support resources on the latest major version of our software. Avigilon recommends that customers upgrade to ACM 6 to take advantage of these innovations and others. Upgrades from ACM 5 to ACM 6 can be performed without additional charge.

Last Order Date

Discontinued products are available until April 15, 2020.

Support Policy

Avigilon will continue to support the above listed discontinued software products by addressing critical issues until April 15, 2020. After this End of Support date, Avigilon will not be able to provide any service releases for ACM 5 to address critical software defects. Avigilon recommends that customers upgrade to ACM 6 as soon as possible.